

Meeting Summary.

Following is a summary of the issues discussed at the DPSSStat meeting on June 23, 2016.
Analysis provided by the Office of Performance and Data Analytics.

Gateways & Greenspace Maintenance.

- **GOAL:** Implement Greenspace Masterplan, and follow existing street sweeping, Greenspace, and Friday Blitz clean up schedule to ensure that all 52 neighborhoods have been serviced. Continue to work with other city Departments to capture total City owned greenspace.
- **Greenspace & Right of Way Inventory.** The following tables show all the Gateway Greenspace Sites inventoried by the Department since the last CincyStat meeting.

The chart below (left) shows the number of sites by Gateway Site category. The chart to the right shows the maintenance schedules and the number of sites which fall under each.



Identified Sites Citywide	
Site Categories	Total
Landscape "Plus"	45
Landscape	33
Gateway	31
Streetscape/ Landscape	7
Parks	6
Water Service	4
Streetscape	4
CitiRama	4
Bike	3
Other	2
Bridge	1
Public Art	1
Signage	1
Monument	1
Grand Total	143

Contract Type	Total
Regular Maintenance Schedule	106
Landscapes	33
Gateway	27
Landscapes "Plus" (multiple)	18
Streetscape/ Landscape	7
Streetscape	4
CitiRama	4
Water Service	4
Parks	3
Bike	3
Signage	1
Public Art	1
Monument	1
Orphans (no current maintenance)	24
Landscapes "Plus" (multiple)	24
One Time Involvement (no current maintenance)	13
Gateway	4
Parks	3
Landscapes "Plus" (multiple)	3
Other	2
Bridge	1
Grand Total	143

The next chart shows the entities responsible for maintaining gateway sites, by category. Below are the contracts for maintenance, by contract type.

Contract Type	Total
Unknown	93
RSP	19
MA	13
MA - Informal	6
MA RSP	5
GCWW Permit Private Owner	4
Development agreement	1
MOU - 06/19/2008	1
Permit	1
Grand Total	143

Identified Gateway Sites Citywide	
Entities Responsible for Maintenance	Total
None: no maintenance	25
Private	20
Unknown	19
City of Cincinnati	10
Private Individuals	9
Community Councils	8
Civic Associations	7
Neighborhood Associations	6
Urban Redevelopment Corporations	5
Homeowner Associations	5
Business Associations	4
Improvement Associations	3
ArtWorks	3
Area Councils	3
Neighborhood Councils	2
P&G / Smale Trust	2
Kleingers & Association by Xavier	1
Towne Properties	1
Greater Cincinnati Visitors Bureau	1
OTR Foundation and Verdin	1
University of Cincinnati	1
Uptown Transportation Authority	1
Childrens Hospital	1
East Walnut Hills Assembly	1
Xavier	1
Duke Energy Convention Center	1
SORTA	1
McMicken Health Collaborative	1
Grand Total	143

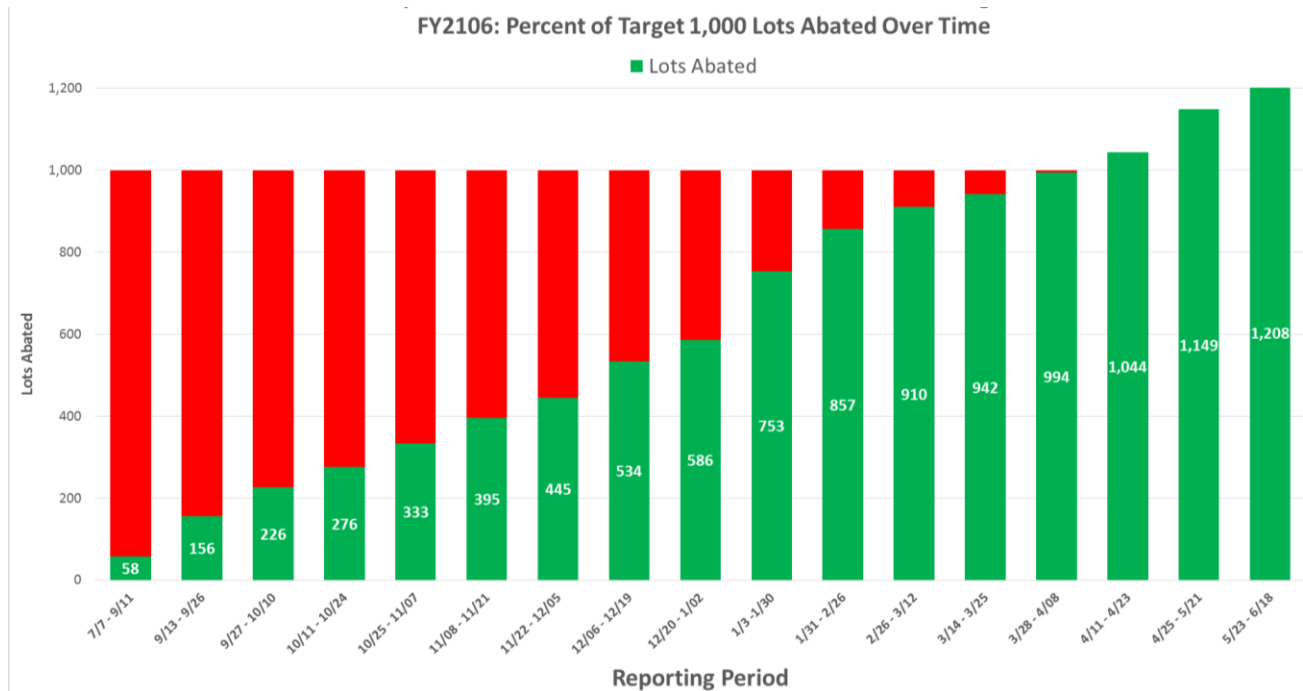
- **Greenspace Maintenance Plan: Updated.**

The following chart shows how the Department is planning to cover Greenspace Maintenance on a weekly basis across the city. This has been updated since the last CincyStat meeting to ensure that City personnel and resources are deployed strategically and according to need.

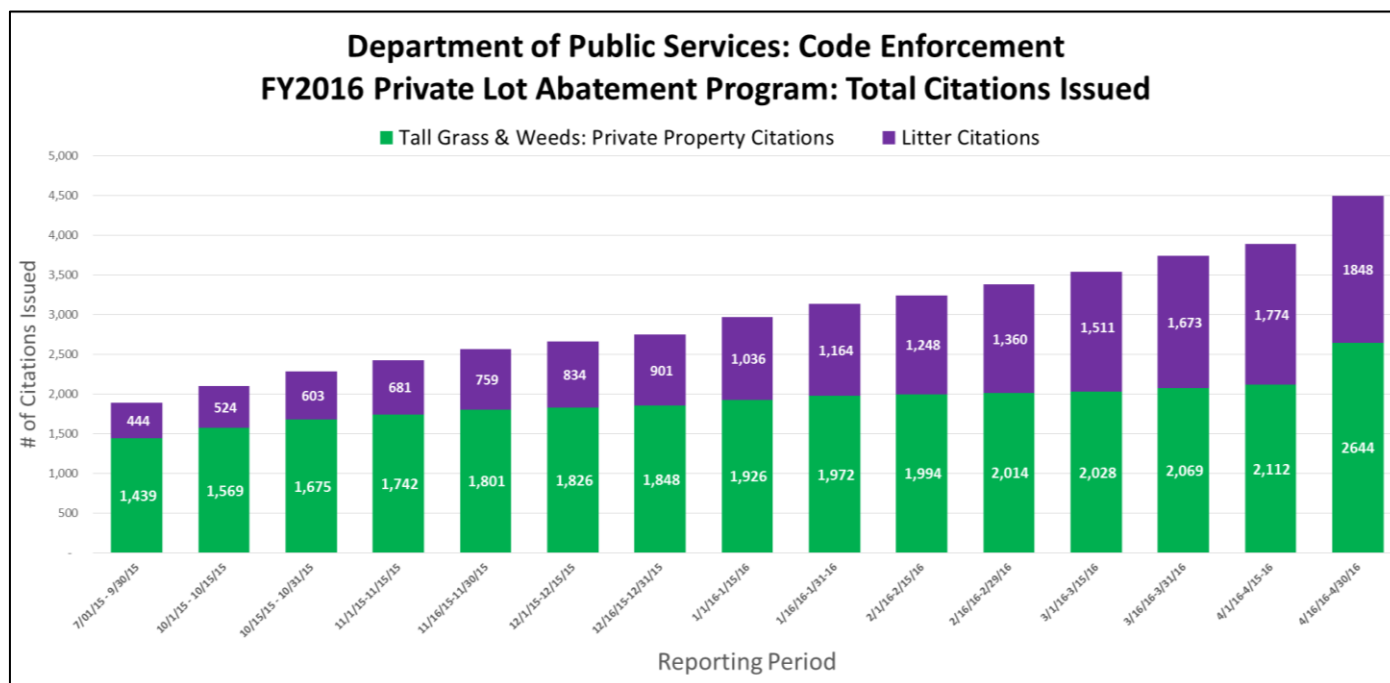
Begin Date	2016 East Greenspace Locations	2016 West Greenspace Locations	Total Hours/WK	Current Capacity	Difference	Difference/Day	# Workers Needed
June 6, 2016	Riverside, Sayler Park	West Price Hill, Westwood	1359.44	510	(849.44)	(141.57)	(24)
June 13, 2016	Kennedy Heights, Pleasant Ridge	Northside, Spring Grove Village	140.33	510	369.67	61.61	10
June 20, 2016	Norwood Lateral	Camp Washington, Lower Price Hill, Sedamsville	384.29	510	125.71	20.95	3
June 27, 2016	Major Projects	Major Projects		510			
July 4, 2016	CBD, OTR, Pendleton	Queensgate, West End	334.62	510	175.38	29.23	5
July 11, 2016	Avondale, North Avondale	Carthage, Hartwell, Winton Hills, Northside	545.61	510	(35.61)	(5.94)	(1)
July 18, 2016	Corryville, CUF, The Heights	North Fairmont, South Fairmont, 1/2 Riverside	639.02	510	(129.02)	(21.50)	(4)
July 25, 2016	Clifton, 1/2 Linwood	College Hill, Mt. Airy	530.46	510	(20.46)	(3.41)	(1)
August 1, 2016	Mt. Auburn, E. Walnut Hills, Mt. Adams	East Price Hill	679.72	510	(169.72)	(28.29)	(5)
August 8, 2016	Evanston, 1/2 Linwood, Kennedy Heights, Pleasant Ridge	1/4 Riverside	669.9	510	(159.90)	(26.65)	(4)
August 15, 2016	Columbia Tusculum, Beechmont Levee		606.58	510	(96.58)	(16.10)	(3)
August 22, 2016	California, Mt. Washington, Bond Hill, Paddock Hills, Col. Parkway	1/4 Riverside, Winton Hills	619.31	510	(109.31)	(18.22)	(3)
August 29, 2016	Mt. Lookout, Hyde Park, Oakley	Sedamsville	571.07	510	(61.07)	(10.18)	(2)
September 5, 2016	Major Projects	Major Projects		510			
September 12, 2016	Major Projects	North Fairmont, South Fairmont, Sayler Park	564.07	510	(54.07)	(9.01)	(2)
September 19, 2016	Roselawn, Madisonville	Spring Grove Village	456.99	510	53.01	8.84	1
September 26, 2016	Avondale, North Avondale, Hyde Park, East Walnut Hills	Carthage, Hartwell	536.78	510	(26.78)	(4.46)	(1)
October 3, 2016	Kennedy Heights, Pleasant Ridge, East End	Norwood Lateral, East Price Hill	604.43	510	(94.43)	(15.74)	(3)
October 10, 2016	CBD, OTR, Pendleton, 1/2 Columbia Tusculum	Queensgate, West End, Lower Price Hill	658.72	510	(148.72)	(24.79)	(4)
October 17, 2016	California, Mt. Washington, 1/2 Linwood	College Hill, Mt. Airy, West End	682.7	510	(172.70)	(28.78)	(5)
October 24, 2016	Madisonville, Oakley	W. Price Hill	703.4	510	(193.40)	(32.23)	(5)
October 31, 2016	Mt. Auburn, 1/2 East End, Evanston	Westwood, So. Cumminsville, E. Westwood, Millvale, Mt. Airy	633.19	510	(123.19)	(20.53)	(3)
November 7, 2016		Riverside, Sayler Park	626.09	510	(116.09)	(19.35)	(3)
November 14, 2016	1/2 Linwood	Camp Washington, Sedamsville	652.94	510	(142.94)	(23.82)	(4)
November 21, 2016	Mt. Adams, Walnut Hills, Hyde Park, Mt. Lookout		669.9	510	(159.90)	(26.65)	(4)
November 28, 2016	Corryville, The Heights, CUF, Bond Hill, Paddock Hills, Roselawn	Sayler Park	761.45	510	(251.45)	(41.91)	(7)
December 5, 2016	Clifton, 1/2 Columbia Tusculum, 1/2 East End, Beechmont Levee		599.04	510	(89.04)	(14.84)	(2)

Private Lot Abatement Program.

- **GOAL:** Abate 1000 lots by the end of the fiscal year. Maximize collection revenue for both citation fees and abatement costs. Create a strategy for future lot abatement and lot maintenance by investing strategically and maximizing resources, including revenue collections strategy.
- **Key Performance Indicators (data):**



- Citation Data.**



- FY17 Plan.** Litter Control Unit Program Plan (Enforcement / PLAP)

- Enforcement Staff** 7 litter control officers are dedicated to investigate litter / tall grass / trash set-out complaints in geographically defined areas. Beginning sometime during FY17, 1 litter control officer will be dedicated to street sweeping parking enforcement. This staff person will also provide a supporting role to other staff members during vacation / extended leave times.
- Current PLAP Status**
 As of June 16, 2016 there are 496 properties in queue for PLAP abatement. Of these, 17 have both weed and litter violations. As recently as April 2016, there was no backlog of properties to be abated. Since April 2015, 1,137 properties have been legally defined as “Abandoned”; of these 155 have been abated (“maintained”) through the PLAP process 2 or more times. The maintenance component of PLAP will continue to be an integral component of our abatement strategy dependent on available resources.
- PLAP Abatement Crews** DPS Greenspace / Sanitation staff will continue to provide PLAP support as part of the “Friday Blitz” program. Hamilton County Sheriff’s Department will continue to provide PLAP abatement support. During FY16 their work was directed through Keep Cincinnati Beautiful. For FY17, their work will be directed by DPS staff. DPS will continue to utilize the services of 2 private contractors (EMES Landscaping and Forevergreen Landscaping) for PLAP abatement support. Keep Cincinnati Beautiful will continue to coordinate PLAP abatement

utilizing the services of Building Value for the remainder of their current grant funding cycle which expires in September, 2016. KCB will continue to coordinate PLAP abatement utilizing the services of corporate and community volunteer groups. KCB will also continue to coordinate the Help-A-Lot program with neighborhood groups that have active Memorandums of Understanding.

- **PLAP: Budget, Revenue, & Collections Update.**

FY 2016 PLAP Revenue Collection By Category & Month					
	Lot Abatement Fines (#8413)	Service Fees (#8784)	Assessments (#8916)	Total (per month)	YTD Total
July	\$48,983.56	\$273.72	\$0.00	\$49,257	\$49,257
August	\$54,573.10	\$333.10	\$10,600.29	\$65,506	\$114,764
September	\$51,764.67	\$0.00	\$0.00	\$51,765	\$166,528
October	\$42,867.55	\$0.00	\$0.00	\$42,868	\$209,396
November	\$42,981.54	\$217.25	\$0.00	\$43,199	\$252,595
December	\$51,371.88	\$270.58	\$0.00	\$51,642	\$304,237
January	\$37,324.12	\$1,087.84	\$0.00	\$38,412	\$342,649
February	\$53,543.77	\$154.25	\$0.00	\$53,698	\$396,347
March	\$52,319.39	\$2,999.07	\$0.00	\$55,318	\$451,666
April	\$56,920.23	\$1,433.91	\$0.00	\$58,354	\$510,020
May	\$68,041.17	\$1,589.20	\$0.00	\$69,630	\$579,650
June				\$0	\$579,650

PLAP Revenue

FY 2016 PLAP Revenue: FY16 YTD v. FY 2015 (total)				
	Lot Abatement Fines (#8413)	Service Fees (#8784)	Assessments (#8916)	Total YTD
FY 2015 (at end of FY)	\$380,949	\$1,436	\$13,892	\$396,477
YTD**	\$560,691	\$8,359	\$10,600	\$579,650
Revenue Increase	\$179,742	\$6,923	(\$3,292)	\$183,174

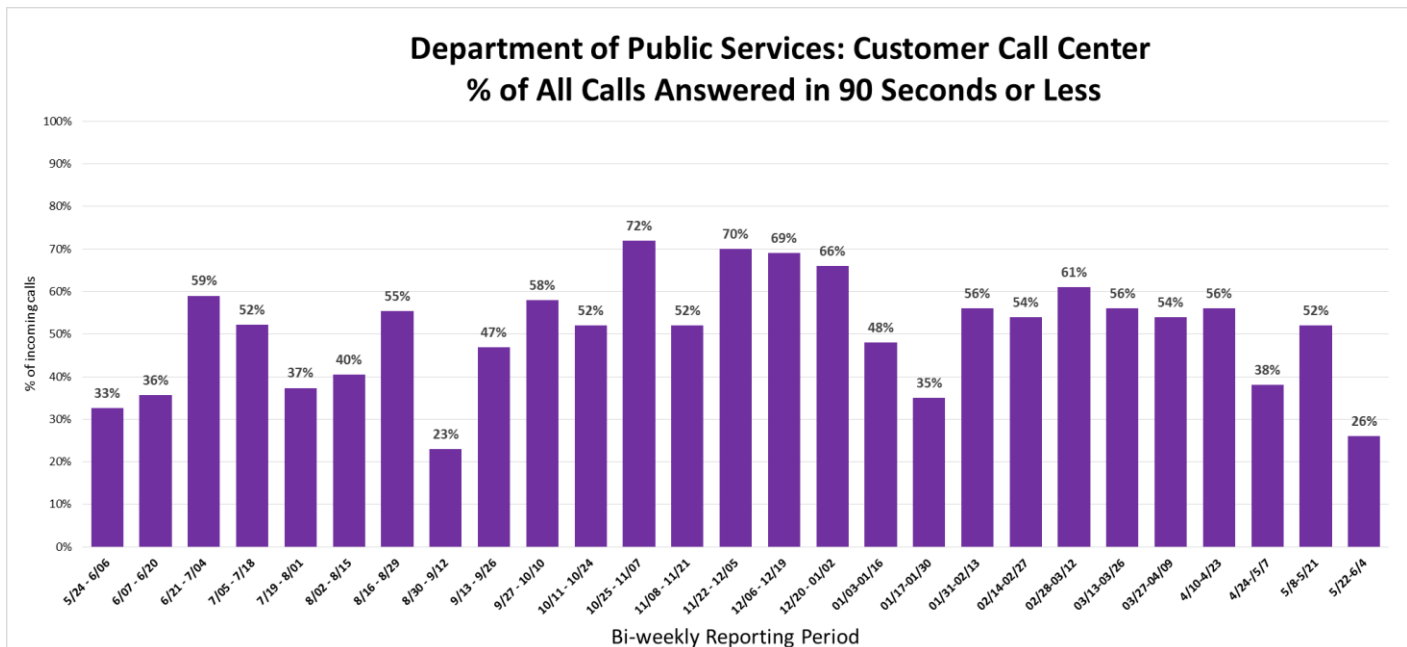
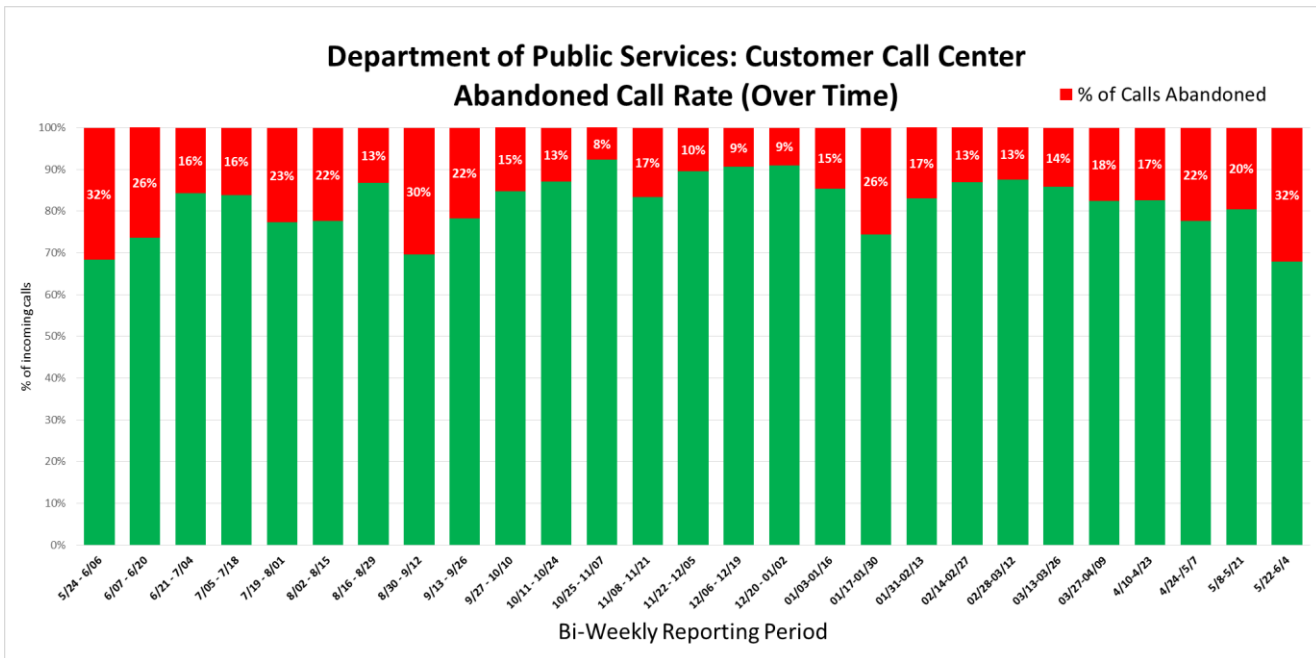
FY 2016 YTD PLAP: Citation Revenue vs. Revenue Goals				
Lot Abatement Fines (#8413)	Budgeted Revenue Goal	FY 2016 Revenue: YTD**	FY 2016 Projection	DPS Proposed Goal
	\$450,000	\$560,691	\$672,829	\$680,949

Law: PLAP -related Collections Efforts (Performance Measures)

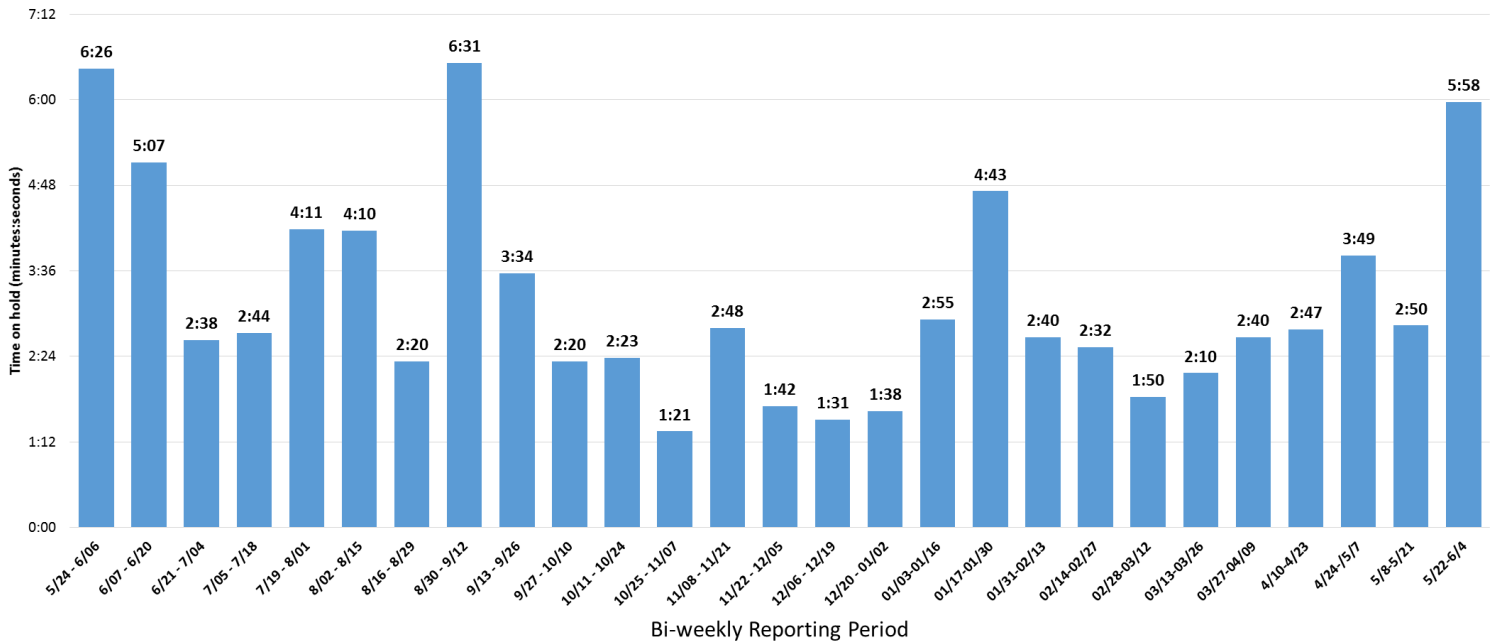
Performance Metric	FY2016 YTD (through 3/31)	FY2016 YTD (through 4/30/16)
Avg. age of fines at time of referral to law	141	139
# citations referred to Law for collection	2,977	3,040
\$ citations referred to Law for collection	\$4,424,172	\$4,536,391
# citations collected by Law	88	105
\$ citations collected by Law	\$48,984	\$63,441
Avg days between Law referral and payment (all payments)	622	611
Avg days between offense date and payment (all payments)	779	772
# referred to Pohler	619	718
\$ referred to Pohler	\$608,945	\$781,157
Avg age (days) once referred to Pohler	481	448
# total outstanding that has not been referred to Pohler	2,620	2,680
\$ total outstanding that has not been referred to Pohler	\$3,705,599	\$3,799,021
\$ referred to Pohler	\$608,945	\$781,157
\$ Received from Pohler (total minus their % charge)	\$135,414	\$144,242

Performance Updates.

Customer Call Center.



Department of Public Services: Customer Call Center Average Time Customers Spend on Hold



Department of Public Services: Neighborhood Operations Division Volume of "Return-to-Collect" Customer Requests Over Time

—■— Trash: Return-to-Collect Requests —●— Yard Waste: Return-to-Collect Requests

